The benefits of aligning PPM & ITSM

Paul Kelsey
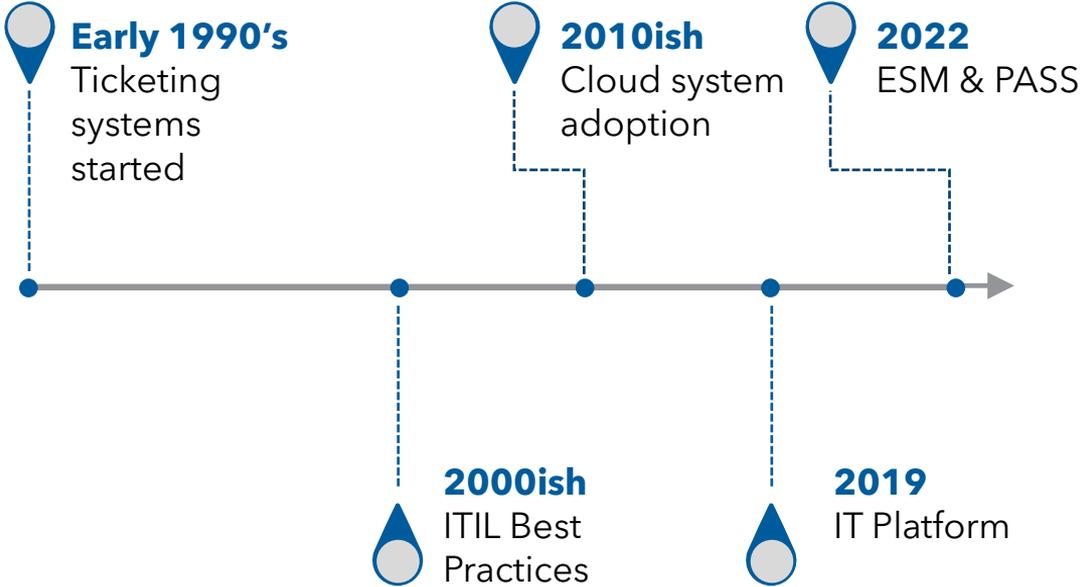Sales and Service Delivery Manager

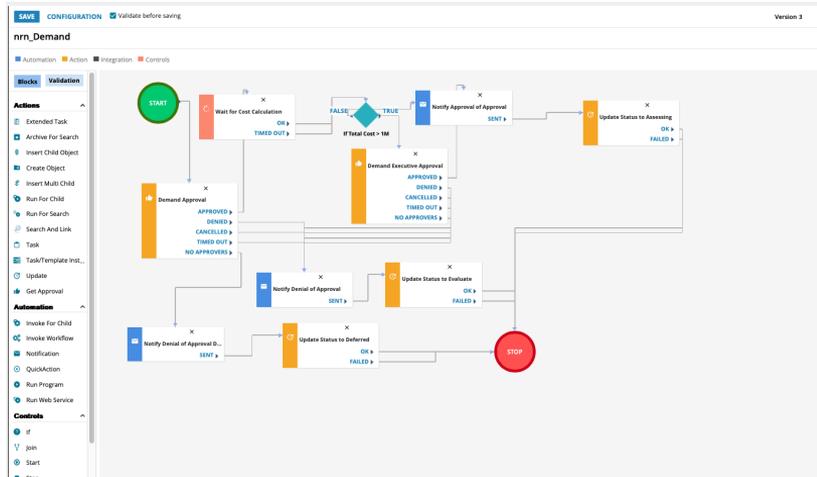25-April-24

Peel Region | 50

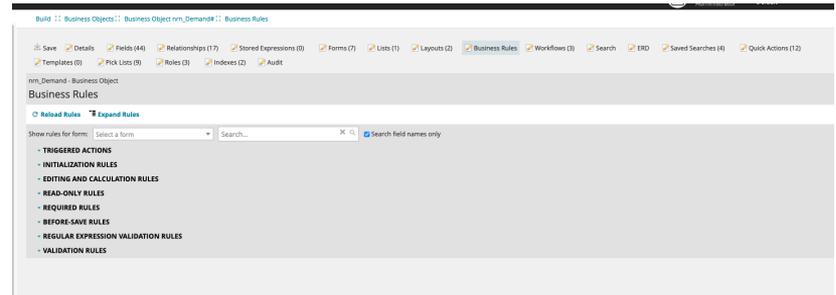PSPMF 2024
Public Sector Project Management Forum

Process automation

- Automate Entire Process
- Intake / Demand / Capital Requests
- Approvals
- Automate creation of project
- Pre-build templates based on methodology

ESM Platforms Monitor

- Track everything

- Dates

- Times

- Milestones

- Approvals

- Tasks

- Escalations etc

ESM Platforms Reporting

PROJECT HEALTH (29)

Portfolio	Project	Health	Schedule	Budget	Status
	Report Hub Enhancements				Active
	1PMO - C. Analyzers				Active
	Testing				Initial
1.PMO-Acute & Specialty Care	1.PMO-Acute & Specialty Care-Test Project 3				Cancelled

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PROJECT ASSESSMENT (29)

Project	Escalations	Issues	Risks	Status
1.PMO-Acute & Specialty Care-Test Project 1	0	0	0	Active
1.PMO-Acute & Specialty Care-Test Project 2	0	0	0	Initial
1.PMO-Acute & Specialty Care-Test Project 3	0	0	0	Cancelled
1.PMO-Acute & Specialty Care-Test Project 4	0	0	0	Active

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PROJECT OVERVIEW (29)

Project	Project ID	Due	Schedule	Status
Employee Social Campaign	11020	30/12/2022 1:00 AM		Initial
Application Mapping - DC Move Prep	11021	22/04/2024 12:00 AM		Initial
Cyber Security - Implement Top 20 C...	11022	02/01/2023 1:00 AM		Initial
Employee Incentive Program	11023	14/04/2023 1:00 AM		Active
Report Hub Enhancements	11024	17/05/2023 1:00 AM		Active
Asset Management Bar Coding Soluti...	11026	22/01/2025 12:00 AM		Initial
Automate Legal Authorization Process	11027	31/08/2023 1:00 AM		Initial

True Capacity Planning

- With Project and ESM platforms on the same platform
- CIOs have <u>ONE</u> view of resource capacity
- All project task
- All operational tasks
- Demand intake for future projects
- All in real time